

Crisis Management in High Rise & Complex Buildings Conference

Excel London | 18th May 2023



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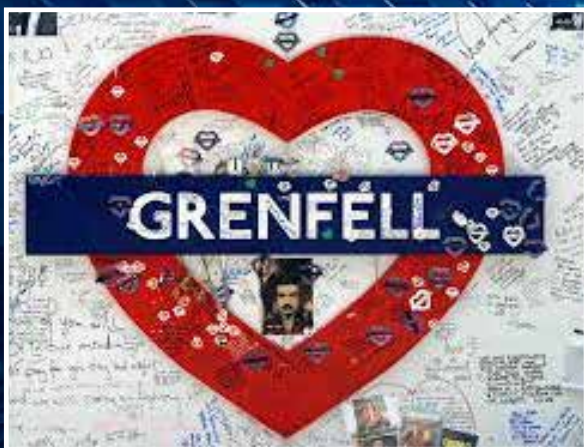
WELCOME

CONFERENCE AGENDA

SPEAKER PROFILES

DELEGATE JOINING INSTRUCTIONS

TRAINING 2023



Please note the conference programme may be subject to change at short notice. For reason beyond the control of the conference organisers

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Conference welcome

FIGEN MURRAY



It is an incredible privilege to both attend and open this conference.

Events of this kind are always a tremendous opportunity for networking, sharing ideas, learning from each other, getting up to speed with the latest developments and of course to meet old friends.

As the instigator of Martyn's Law, a security legislation soon to be introduced in the UK, I am of

course keen to see that the Tall Buildings Fire Safety Network starts to think about how this law may impact on the industry. Whilst terrorists tend to focus their attention mainly on small venues and places such as bridges, parks, cafes, restaurants and the underground system it is only a matter of time that tall buildings are identified as very viable targets resulting in mass casualties. Security plays a key role here. Denying access to people with bad intentions is probably not top of the list for many people. Fire has not yet been used as an attack methodology but has the potential to cause mass fatalities. The industry needs to be ahead of the game by putting some thought into how to prevent this kind of scenario being played out for real.

I would encourage everyone here to make a mental note of this point and maybe base some of the discussions taking place on this topic. I am sure this will lead to some interesting discussions and will give a lot of people a fresh train of thought. I hope everyone will enjoy the conference.

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CRISIS SIMULATION EXERCISES

Conference Agenda

Crisis Management in High Rise & Complex Buildings Conference

Thursday
18th May 2023

THURSDAY 18TH MAY 2023

CRISIS MANAGEMENT IN TALL AND COMPLEX BUILDINGS CONFERENCE

- 08:45** Registration Opens
- 09:00** Delegate Networking, Tea & Coffee sponsored by C-Tec Fire Alarms
- 09:30** All Delegates Seated
- 09:40** Housekeeping and Notices
Chair for morning Session – Danny Lemon (22 Bishopsgate)
- 09:45 – 10:00** VIP Opening Address: Figen Murray
- 10:05 – 10:40** Keynote presentation: Nick Aldworth – Martyns Law
- 10:40 – 11:10** Chris Phillips – Response & solutions to Martyns Law
- 11:10 – 11:40** Dr. Aoife Hunt – People’s behaviour in terrorist attacks – implications for control room response
- 11:40 – 12:10** Andy Baker - Info > Intelligence > Action
- 12:10 – 13:00** Panel Q&A with speakers
- 13:00 – 14:00** Lunch and visit exhibition
- 14:05** All Delegates Seated
Chair for afternoon Session – JJ Nobrega (Bidvest Noonan)
- 14:10 – 14:40** Russ Timpson – Case study
- 14:40 – 15:10** David Lowe – Ethical Crisis Leadership
- 15:10 – 15:40** Matt Moon – Horizonscanning
- 15:40 – 16:50** Question Time Panel: Sophie Malone (ZINC Systems), Mike Bluestone (Corps Security), Jon Roadknight (Cornerstone), Richard Galvin (Leadenhall Building), Paul Harvey (Ward Security)
- 16:50** Closing remarks
- 17:00** Close

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Immediate Crisis Impacts for high rise residence after a fire can include:

- ✓ Safety of all those affected by the fire
- ✓ Liaison with responding emergency services
- ✓ Welfare needs of evacuated residents and occupiers
- ✓ Medical support for vulnerable occupants
- ✓ Commencement of home/living continuity planning
- ✓ Logistical provision for displaced pets
- ✓ Security of property
- ✓ Liaison and communication with all stakeholders

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Contact email:
russ.timpson@crisisboardroom.com
www.crisisboardroom.com





Speaker Profiles



DANNY LEMON **HEAD OF 22 BISHOPSGATE**

Danny's career started off in hospitality where he experienced first-hand the highest levels of service at Claridge's and with the legendary Roux brothers: "In the hotel you learned respect for everyone," explains Danny. "Everyone had a part to play and no matter

what position you held; you were proud to be part of Claridge's. With the Roux brothers, it was all about perfection, efficiency, attention to detail and a continuous desire to maintain that standard."

Following the success of the Tower 42 restaurant openings in 2003, Danny entered the world of Property Management. Applying the behaviours, approach and skills required for success in hospitality he joined Sainsbury's HQ and then on to introduce the prestige properties portfolio for NB Real Estate before being selected to join the leadership team responsible for the mobilisation of the Shard in 2010.

Danny joined JLL in 2019 to select and lead the team for 22 Bishopsgate. The early stages of this role saw him translate the vision and concept for 22 Bishopsgate into an operational reality using a clearly defined vision, nurturing a people-focused culture and introducing high standards of service founded on experience and JLL's core ethical principles.

"22 Bishopsgate is already recognised around the world for its unique style of management, we have a team that authentically delivers on Our Commitments and continually builds upon our smart infrastructure for further efficiencies and enhanced experience."



SOPHIE MALONE **ZINC SYSTEMS, CHIEF COMMERCIAL OFFICER**

Sophie is the Chief Commercial Officer for Zinc Systems, a UK-based software company that focuses on a risk management software product, known as SYNAPSE. Today, the business is award-winning and

enjoys a global client base, including 22 Bishopsgate, Paddington Square Station, Knight Frank, City of London Corporation, ISS, Allied Universal, City of London Police, Amazon Studios and Euston Station.

Responsible for the commercial direction of the business, Sophie focuses on existing and emerging markets, as well as client retention and customer success initiatives, designed to maximise client satisfaction and return on investment.

Prior to Zinc, she worked within the security marketplace for 17 years as the Sales and Marketing Director for Vision Security Group Ltd (VSG), which over the years was awarded over £150m of new business and became a leading player in the delivery of integrated security solutions.

Known for being an honest and hands-on leader, Sophie always has an eye on the future; implementation of aggressive commercial strategies that leverage market and client insight, people, and technology.



CHRIS PHILLIPS

Chris Phillips is CEO and Founder of IPPSO Ltd (The International Protect and Prepare Security Office) and has over 39 years experience in policing, Counter Terrorism security advising corporate, government and private clients across the world. Leading the UK's National Counter Terrorism Security Office he

developed and delivered the Counter Terrorism Crowded places strategy.

He has delivered training, run projects and operations across the world. A regular commentator for the international press, television and radio on terrorism, policing, risk, security and espionage matters, he has written numerous 'good practice guides, made film based training courses and is frequently invited as keynote speaker at international conferences and summits.

Chris is a fellow of the Security Institute and the Chartered International Institute of Risk and Security Management.



JON ROADNIGHT

Jon has operated within the Security arena for over 30 years. In 1998, he co-founded and led the Pearl Security Group Ltd. After rapid growth and the development of a fantastic track record for delivering major integrated solutions, Jon guided the business through a trade sale process as the business was

acquired by Novar Plc, a FTSE 350 multi-national.

In 2007, he became an Executive Director of CornerStone. He has focused his efforts on the development of the company's business strategy and the support of a range of key clients. He regularly contributes 'thought leadership' articles to a range of industry publications and has been instrumental in devising CornerStone's unique, Holistic approach, as well as their trademarked 'Unified Security Risk Management®' methodology. He is a Registered Chartered Security Professional, a Member of the Security Institute and a Fellow of the Institute of Leadership and Management.



NICK ALDWORTH

Nick Aldworth retired from a 36 year career in the military and policing in May 2019. Across that time he enjoyed multiple operational roles, with the last 5 years serving within counter-terrorism (CT) and retiring as the UK's CT National Coordinator for Protect and Prepare. He was responsible for making

the UK stronger against terrorism and more resilient to its impacts.

On retirement, Nick joined forces with Figen Murray, whose son was murdered in the Manchester Arena attack, and Brendan Cox, the husband of Jo Cox MP, in campaigning for the UK Protect Duty, and he was the author of the proposal on which the government has recently consulted. Now known as Martyr's Law, the legislation was given approval to go before Parliament, just before Christmas 2022.

Nick runs his own company, Risk to Resolution Ltd (R2R), that aims to help organisations identify the challenges they face, and support them, and their staff, in resolving them.

Delegate Joining Instructions

KEY POINTS

- The conference will take place at Excel, conference centre London;
- The conference will take place with the rules and precautions for Covid - 19 prevailing at the time;
- Dress code is smart casual;
- You do not need a ticket – you will be checked in at conference reception;
- You will notice that the delegate fee has been reduced significantly from the last conference. This is because we will not be providing lunch as part of the conference;
- There are plenty of catering options/outlets available at Excel to meet all dietary requirements and budgets;
- Bring plenty of business cards for networking;
- Copies of the powerpoint presentations will be circulated after the conference (where permission has been given);
- Given current security threat, please bring some form of Photo ID.

HOW TO GET TO EXCEL:

Use link: www.excel.london/visitor/getting-here

Nearest Docklands Light Railway (DLR) Stations – Custom House

Underground – Jubilee line to Canning Town and change onto DLR Emirates Airline Cable Car – Join at North Greenwich tube.
The new Queen Elizabeth line also has a dedicated stop at Excel.

General visitor information: www.excel.london/visit

WHERE IS THE CONFERENCE REGISTRATION?

- The conference registration area will open at 09:00 on each day of the conference;
- Enter Excel from either the main entrance (if coming by DLR), or staircases (if travelling by car). You will see that the main concourse is divided into North areas and South areas by number;
- The registration area can be accessed by entrance **S1 (South 1)** inside the main concourse area;
- There will be staff on hand to guide you, and signs. Look out for Tall Building Fire Conference banners.

CONTACT CONFERENCE DIRECTOR

CONTACT CONFERENCE TEAM: +44 07821 885785 if you have any questions on the days 16th, 17th and 18th May.
Email: russ.timpson@tallbuildingfiresafety.com web: www.tallbuildingfiresafety.com

Speaker Profiles



MATT MOON

Matt has been with Horizonscan since 2022 following a 25-year career in the Royal Air Force Police. Matt has been employed in numerous security and policing roles and has extensive experience in providing risk management and organisational resilience expertise in locations in the UK and overseas, in the Falkland Islands, Cyprus, and Afghanistan. As well as holding a First Class Honours Degree in Organisational Capability Development, Matt is also a Certified Information Security Manager and is a Professional Assessment Board Member for the ISMI® Certified Security Management Professional (CSMP®) Level 6 Diploma.



ANDY BAKER

Andy Baker was a career detective who served 30 years in the Metropolitan Police Service attaining the rank of Commander. He then served 10 years as a deputy director in the UK's Serious Organised Crime Agency / National Crime Agency. He has undertaken the role of 'Gold' over 750 times in the MPS and around 100 times in his various senior roles in SOCA/NCA. On retirement, he was head hunted into the Corporate World as Head of Security and was employed by Real Estate Management Limited – a company managing sites across London including The Shard. During his three year stint at REM he realigned their Emergency Response Plan into a more flexible Incident Response Plan; provided training to Executives and senior managers in the Company. He continues to advise companies on their crisis management processes and response to incidents.



DR AOIFE HUNT

Dr Aoife Hunt is a leading specialist in people movement and emergency planning. She has 14 years' experience in the research and simulation of human behaviour and completed an award-winning PhD in evacuation modelling. Aoife advises on the movements and behaviour of people in tall buildings, hospitals, stadia and events, the public realm, and transport systems across the world. She leads national research projects to advance the safety and security of crowded places, specialising in human behaviour in emergencies and pedestrian movement through security overlays. Aoife is regularly consulted on national guidance documents and is currently co-authoring the chapter on evacuation modelling in the SFPE Fire Engineering handbook. Aoife is co-chair of the Security Institute's Special Interest Group: "Protecting People in Crowded Spaces" and an Adjunct Professor at the University of Maryland.



FIGEN MURRAY OBE

Figen Murray is the mother of Martyn Hett, who at 29 years of age was tragically killed alongside 21 others at the Manchester Arena terrorist attack in May 2017. Since the Manchester Arena attack, Figen has been working with the Government and the security industry to make the tangible changes that can help ensure no other family has to go through what hers has. She is the force behind Martyn's Law (Protect Duty), a legislation requiring publicly accessible locations to improve security against the threat of terrorism. Her ambitions to better understand counter terrorism saw her achieve a distinction in a counter terrorism master's degree from the University of Central Lancashire. Figen's dedication and work in counter terrorism saw her awarded an OBE in the 2022 New Year's Honours List.

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Speaker Profiles



MIKE BLUESTONE MA CSyP FSyl

Mike is an award winning security professional who has served in the military both in the UK and overseas. He has held senior positions in security management for over thirty years including several years as Head of Security for a national community security organisation. In 2009, Mike founded Corps Consult, the consulting arm of Corps Security, where as Executive Director, he delivers security solutions to a wide sector of businesses and organisations in both the public and private sectors.

With a Masters degree in Security Management awarded by Loughborough University, he is a Chartered Security Professional, and a Fellow and Chair Emeritus of the Security Institute, and a member of the London Resilience Academic Partnership. Mike chairs the Security Management committee of the British Standards Institution (BSI) where he led the development of BS16000 'Security Management and Operational Guidelines'. He is also a member of the BSI Security Strategy Group, and an Ambassador to the Register of Chartered Security Professionals, and the accredited trainer in Security Management and Resilience for the IWFMA Academy. Mike is a Trustee of two Military charities, as well as being a Governor of a Further Education College.

In April of this year Mike had the honour of receiving a 'Lifetime Achievement Award' from the Security Institute.



DAVID LOWE

David Lowe joined the Metropolitan Police in 1992 and served in numerous operational roles, specifically specialising in public order policing across London.

He transferred to Northamptonshire Police in 2000 and specialised in major incident and disaster management. He is a qualified public order, firearms, pursuit and CBRN commander.

Having over 30 years of experience across policing, major incidents, disaster and crisis management, he is currently employed as the Training and Development Manager for the UK in Counter Terrorism against Chemical, Biological, Radiological and Nuclear (CBRN) threat.

David holds qualifications and experience in the design, development and delivery of training programmes to high national and international standard, including command training at Strategic & Tactical levels for all UK emergency services and specialist military capabilities. He has provided bespoke designed training for the United Nations, Office for Disarmament Affairs and the Organisation for the Prohibition of Chemical Weapons, on behalf of the UN Secretary General.

David is registered as a subject matter expert in numerous national and international programmes concerning terrorist threat and has served as an advisor at multiple strategic coordination groups, most recently including the chemical releases in Salisbury, UK.

In 2021 David registered a business interest as a consultant in Crisis Leadership for the private sector, specialising in tall & complex buildings, bringing the experience of emergency services crisis leadership into the private sector. Since then he has provided a programme of crisis leadership development for numerous tall and complex buildings across the UK.

David focusses on key decisions by senior leaders in crisis situations, how to ensure their rationale is documented, how to weigh up ethical considerations and most importantly ensure your management of crisis can withstand retrospective legal scrutiny.



RICHARD GALVIN

Richard Galvin was a highly respected, top-performing senior leader with over 30 years' experience in the City of London and Metropolitan Police Services, attaining the rank of Chief Inspector Specialist Operations. Richard was a Tactical Firearms Commander, a Public Order Silver and Bronze

Commander and a CBRN(e) Tactical and Operational Commander specialising in assessing and mitigating risk, crisis management, commanding and controlling incident response and managing Policing operations in London. As a public order Police commander, Richard was a scene commander at Borough Market and Parsons Green Terrorist attacks in 2017 working in collaboration with other emergency responders to manage crises that required immediate intervention to protect public safety, deployed as a bronze commander during President Trump visit to the United Kingdom, a highly complex and multifaceted operation that involved a wide range of security measures and protocols and was one of three bronze commanders to implement Section 14 Public Order conditions on a public assemblies during Extinction Rebellion protests in central London in 2019 that required a strategic and co-ordinated policing operation whilst balancing the rights of the protestors and the human right implications. A match Commander at Wembley, Tottenham and the Olympic Stadium he was recently commended for his leadership and professionalism during the Euros 2020 when faced with violent disorder in central London.

On retiring from the Police Service, Richard was head hunted by CIS Security Limited and joined them in 2021 as Head of Security at the Leadenhall Building. As a result of his expertise and experience he soon became their subject matter expert on Tall Buildings, Crisis management and Incident Command. During his tenure he has overseen training and emergency response to critical incidents in tall buildings providing training to senior managers regarding decision making and recording decisions during a crisis situation and provided security advice around "Urban Explorers" to the High-Rise Interactive Group (Hi-Rig) - a group of Estate directors and facility managers from London's most iconic buildings and property groups.



PAUL HARVEY

Paul is a Chartered Security Professional (CSyP), is UK Chair of TiNYg a global counterterrorism network and is co-owner of Ward Security, a £60m privately owned risk and security business.

Paul is a Fellow of the Institute of Strategic Risk Management (FISRM) a member of the Security Institute (Syl) and a member of the Executive Leadership Team at the City Security Council. His expertise includes design and delivery of complex risk, counter-terrorism and security solutions and public-private collaboration.

Paul has delivered security solutions to tall buildings such as The Shard, 20 Fenchurch Street, Tower 42, 100 Bishopsgate and CityPoint, to name but a few. Paul business career spans 30 years in Executive Board roles in plc listed, private equity and privately owned businesses up to £750m.



JJ NOBREGA (BIDVEST NOONAN)

JJ is A Member of the Chartered Management Institute, tutor and assessor with over 15 years senior security experience in Operations Management, Key Account Directorship within multiple environments.

JJ's current role is Head of Security with Bidvest Noonan responsible for Security, Fire Safety, Crisis Management and Emergency Preparedness within a major property in City of London. JJ is also on the Bidvest Noonan ESG Board and is an accredited trainer in Fire Awareness at Work, Fire Safety for Fire Marshals, Venue Security Operations, Securing and Monitoring Public Events, Responding to Security and Safety Incidents and Principles of Workplace Risk Assessment



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DEADLINE 1ST DECEMBER 2023



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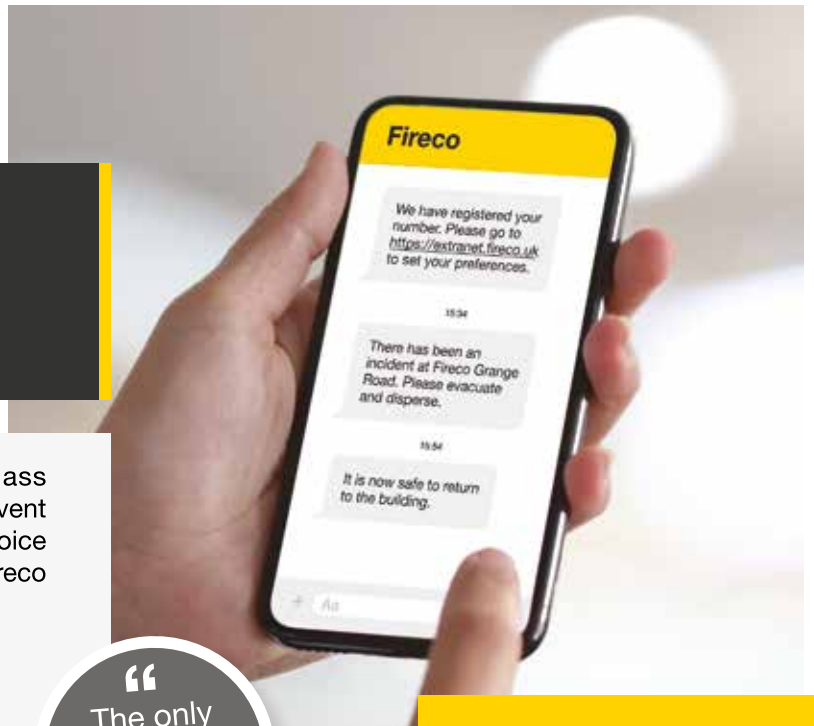
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Contact Russ Timpson for more details or to book:

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russ.timpson@tallbuildingfiresafety.com